**Terms and Conditions for sessions**

1. Please be aware that I have a 24-hours cancellation policy. My goal is to provide quality dietetics sessions to all my clients in a timely manner. No-shows, late arrivals, and cancellations inconvenience my other clients as well. Please be aware of my policy regarding missed appointments. If cancellation is necessary, I require that you call at least 24 hours in advance. Appointments are in high demand, and your advanced notice will allow another client access to that appointment time. If you cancel within this time frame you will be charged half of the session price.
2. As a client you are responsible for: being on time to your session (face-to-face or video) and making any payments due either prior to or on the day of the session. For video sessions, the link will be provided day before the session.
3. As a Registered Dietitian all services provided will be in full compliance of the professional code of conduct for dietitians as outlined by the British Dietetic Association and the Health Professions Council.
4. All data held will be kept confidential and in lines with the Data Protection Act.
5. If you are asked for your GP contact details, be aware that the dietitian may contact your GP to provide feedback on your consultation. Please let me know if you are not happy with this.
6. In the case of unforeseen circumstances such as sickness your session may be cancelled by me within 24 hours, if this is the case there will be no payment due from yourself and you will be offered another session date as soon as possible.